



Vascular Cures Privacy Policy

Vascular Cures is a national non-profit with over 35 years of championing vascular patient's empowerment to improve health outcomes. In this policy, we refer to personal information as an individual's name, contact information, condition, medications, procedures, and other details about their health journey.

Our Philosophy

- We understand and respect the sensitive nature of the information individuals may provide to us - ***maintaining and protecting individual privacy is our priority.***
- Individuals ultimately control how and when sensitive information is shared - information will never be shared externally without explicit, stated or written, consent
- We strive to be transparent in our collection, use, and disclosure of this information

Collection & Sharing of Personal Information

Vascular Cures may ask individuals participating in our programming for information regarding their relevant experiences as patients, caregivers, or family members.

Vascular Cures collects information from individuals when they

- submit forms on our website;
- provide self-reported personal information through phone conversations, surveys, forms, use social media connections and features, and through various interactions with our partners and us;
- accept our use of cookies and similar tracking technologies via our website.

We will never share a program participant's information outside of our organization unless given written or verbal permission. Individuals can also choose what information is shared, how it is shared, and where it is shared. Additionally, we will request a participant's permission before making any referral or introduction to an outside organization. Vascular Cures will be fully transparent regarding who may have access to individuals' personal information.

Program participants have the right to change their preferences at any time. Any specific requests or instructions for how protected health information can be shared or disclosed must be discussed in writing. If a participant has a conservatorship or given power of attorney to another individual, Vascular Cures requires a valid, written statement and/or supporting documentation.

We will not use or share individual information other than as described in this document.

Ways Information May be Used & Shared

Vascular Cures utilizes information to improve our understanding of the needs of the Vascular Patient community and improve our mission to serve vascular patients. Information may also be used to help pair program participants with appropriate



internal and external program opportunities. Vascular Cures uses participant stories and related information for online posts (via our website or social media platforms) for various educational and awareness initiatives, promotion of specific programs, and general promotion of the organization.

Vascular Cures may use or disclose any information it collects as required by law or legal process, for example, in responding to a court-issued subpoena. Where allowed by law or legal process and where reasonably possible, we will notify individuals in advance of any such proposed use or disclosure of their data.

Hosting of Secure Information

Vascular Cures stores protected health data solely on HIPAA compliant platforms. Only qualified members of the Vascular Cures team can access this data. We are required by law to maintain the privacy and security of their protected health information. We will let individuals know promptly if a breach occurs that may have compromised their information's privacy or security.

Requesting, Updating & Removing Your Information

When it comes to a program participant's health information, they have the right to request changes and/or remove information at any given time. If an individual chooses to change or remove their information from our platforms, a written request should be sent to Linell Catalan, RN (Director of Programs) at linell@vascularcures.org. Please expect a response within 7-10 business days. Vascular Cures may send a follow-up email with questions intended to understand how we can improve our processes. There will be no negative repercussions for requesting to change or remove personal information. We will notify external stakeholders to align with Vascular Cures regarding a request to remove personal data.

Filing a Complaint

It is within an individual's right to file a complaint if they feel we have violated their rights. A program participant, patient, family member, caregiver, or provider can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.

We will not retaliate against anyone for filing a complaint. We will follow the duties and privacy practices described in this notice and provide a copy of it.

Contact Information

If you have any questions about our Privacy Policy or would like to file a complaint, you may contact us at:

Vascular Cures
Attention: Linell Catalan
274 Redwood Shores Pkwy #717



Redwood City, CA 94065
Email: info@vascularcures.org
Phone: 650-368-6022

Changes to Privacy Policy

Vascular Cures reserves the right to update this Privacy Policy periodically based on the evolving needs of our programs and organization. Before implementing any changes that involve Vascular Cures' use of a program participant's personal information, we will first notify the participant of the proposed changes and a new copy of this policy at least 30 days before their effectiveness. Therefore, the program participant is provided with the opportunity to revoke their consent or remove some or all of their information if they do not want to be bound by the revised terms. If no action is taken after receiving notice of the proposed changes, the program participant agrees that they will be bound by the new terms when they become effective.